

# *Quality Policy of BMTS*

E-RE-QM

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- We consistently achieve the highest possible customer satisfaction by meeting our customers' needs for innovation, quality, and level of service. For this purpose, we consistently monitor the perception of our customers.
- The leadership and every individual associate are committed to fulfilling quality requirements and working towards continuous improvement.
- BMTS follows a "zero defect" strategy both in our quality principles and in our yearly target setting.
- In particular, in our production areas, the awareness and mindset of every employee is an important contribution to the quality of our products. The 14 quality principles describe the focus and consequence that we expect from every one of us.
- We develop, industrialize, and produce with efficient and controlled processes, which are designed and optimized by our associates based on forward-looking models and methods.
- From the very beginning of the product development process, we develop our innovative, high-performance, and high-quality products through close cooperation with our customers and suppliers. Our product development process takes place in efficient, cross-functional teams and with consistent application of preventive quality methods.

- During production, we use advanced state-of-the-art production systems, allowing us to achieve high process capability and utilize innovative production technology.
- By consequent process data recording and use of traceability along our entire value creation chain, including our suppliers, we achieve deep insight into our process capabilities and improve them continuously.
- We evaluate our internal processes regularly regarding their effectiveness and efficiency and the conformity to internal and external requirements using internal process audits. Nonconformities are addressed in time and with standard problem-solving methods.
- The climate change impacts our product portfolio due to developing new technologies addressing the sustainable use of the natural resources, such as components for BEVs or FCV. In addition, our main product - the exhaust gas turbocharger - helps to minimize both the fuel consumption and the emissions of combustion engines contributing to a clean mobility.
- BMTS Technology implements the aspects of environmental sustainability into its management systems what results in certified management systems such as environmental management system or occupational health and safety management systems.